

# iTrackers

## **BUDDY**

### User Guide

#### **4G Cat-M1 GPS TRACKING**

ADVANCED ASSET TELEMATICS

[www.itrackers.com.au](http://www.itrackers.com.au)

## **TABLE OF CONTENTS**

Introduction	3
Step 1 – Order a data plan	4
Step 2 – Charge the Buddy	5
Step 3 – Create an account on web tracking platform	6
Step 4 – Download the phone app	9
Warranty	10
Technical assistance	11

## **INTRODUCTION**

Thank you for purchasing the iTrackers BUDDY 4G Cat-M1 GPS tracker.

The BUDDY is a portable, rechargeable GPS tracker that is designed to work in conjunction with the iTrackers web tracking platform and phone app. The BUDDY comes with a built in SIM card which allows it to operate on the Telstra 4G Cat-M1 network, which has the most coverage of Australia. A data plan is required before the BUDDY can start tracking. The data plan is ordered via the iTrackers website – refer to Step 1.

**IMPORTANT: Please complete the setup steps in order.**

## **STEP 1 – ORDER A DATA PLAN**

A data plan is required so that your BUDDY can communicate its location coordinates to the web tracking platform and phone app via the Telstra 4G Cat-M1 network.

**Your BUDDY will not be able to track without an active data plan.**


To order your data plan securely online, go to: <https://itrackers.com.au/pricing/buddy.html>

## STEP 2 – CHARGE THE BUDDY

The next step is to charge your Buddy. Open the rubber flap on the side of the Buddy and you will find the ON/OFF switch and the mini USB port. See below diagram.

Connect the mini USB end of the charging cable to the mini USB port and then connect the USB end of the charging cable to an active USB port and turn on the power to charge the device. Please leave the Buddy turned off while it is charging. It will take up to 10 hours to fully charge the Buddy. Once the Buddy has been fully charged, the red light should go off. You can now turn on your Buddy using the ON/OFF switch. Do not touch the SIM card as this will void the warranty.



 On/Off switch

 Mini USB port

### STEP 3 – CREATE AN ACCOUNT ON WEB TRACKING PLATFORM

Once you have installed your BUDDY, the next step is to create an account on our web tracking platform and add your BUDDY to it. To access the web tracking platform, go to <https://web.itrackers.com.au> and select **create account**.

Next enter your email address and click on the **Register button**. An email will be sent to your email address which will contain a temporary password. If the email does not arrive within 15 minutes, please check your junk/spam folder in case the email went there.

Once you have the temporary password, click on **Login** and then enter your email address (Username) and the temporary password and then click on the **Login** button.

Once you have logged in to the web tracking platform, you can now add your BUDDY to the platform

iTrackers

Username

Password

Login

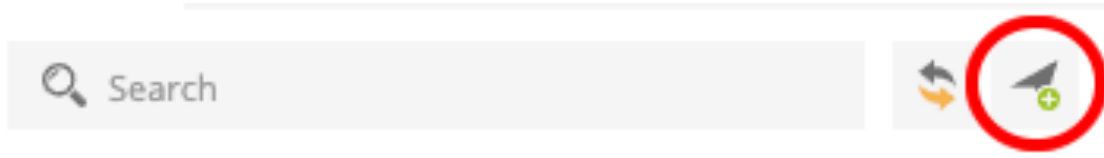
Recover password or **create account**

Mobile version

English

## ADD YOUR DEVICE

To add your BUDDY to your web tracking platform account, click on the **Add Object** icon which can be found on the left side menu.



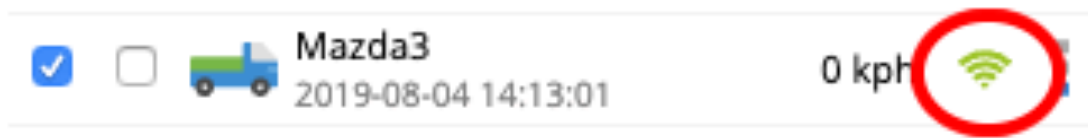
The Add Object window will appear where you can enter your desired name for your BUDDY (eg. Mazda3) in the **Name** field. The name of your device is for you decide and this will show up on the left side of the web tracking platform as the device name (you can change this at any time).

Next enter the IMEI number of your BUDDY in the IMEI field. The IMEI number uniquely identifies your BUDDY and can be found on the back of your BUDDY. Please ensure you enter the correct IMEI number. Once you have done this click the **Save** button.

## DEVICES

Now your BUDDY has been added to your account, it should appear on the left side of the web tracking platform. Note the status icon will most likely be grey which means the BUDDY does not have a 4G Cat-M1 connection and GPS signal.

Ensure the BUDDY is powered on (if powered on correctly, LED lights should flash on the unit) and do this outside so that the BUDDY can calibrate its location. Once your BUDDY has a 4G Cat-M1 connection and a GPS signal, the status icon should change to green. Now click on the device icon in the web tracking platform and the map will automatically move to the location of where the BUDDY is.



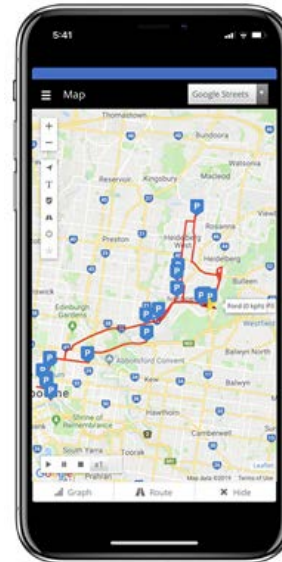


## STEP 4 - ITRACKERS PHONE APP

The iTrackers phone app allows you to monitor your vehicle, track its location and view location history. This app is for both iOS and Android devices. Click on the button below to download the phone app depending on your smartphone type.

**IMPORTANT:** You login to the app using the same login details you use to login to the web tracking platform so please ensure you first complete Step 3!

**Click To Download This App**



## **WARRANTY**

The BUDDY comes with a 12 month warranty from the date of purchase. The warranty is void if it has been determined the BUDDY has not been used or installed as per these instructions. The BUDDY is not 100% waterproof so any water damage will void the warranty.

Should you have an issue with your BUDDY, please contact our Support team for assistance.

## **TECHNICAL ASSISTANCE**

If you need assistance setting up or using your iTrackers product now or in the future, open a support ticket with our Support team at <https://secure.itrackers.com.au>.

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Please retain this user guide for future reference. This manual was correct at time of printing but is subject to change.